



# ANGOLA NECK SANITARY SEWER DISTRICT NEWSLETTER

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Volume 2, Issue 1

June 2011

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## Estimated vs. Approved User Charges

The estimated charges were presented for the 2007 Referendum and the Approved charges are those established in Sussex County's FY 2012 Budget.

Description	Estimated 2007	Approved 2011
<b>Service Charge/home/year</b>	\$286.00	<b>\$254.00</b>
<b>Assessment Charge/FF/year</b>	\$8.91	<b>\$6.58</b>
<b>System Connection Charge</b>	\$3,375.00	<b>\$0.00 *</b>

\* For homes existing on June 30, 2011; for new homes constructed after June 30, 2011, the SCC is \$3,546.00.

Typical annual bills are shown below using these charges:

Description	Estimated 2007	Approved 2011
<b>50 FF with home/year</b>	\$755.00	<b>\$583.00</b>
<b>75 FF with home/year</b>	\$990.00	<b>\$747.50</b>
<b>100 FF with home/year</b>	\$1,225.00	<b>\$912.00</b>

The County Council held a public hearing on the user charges during its 10:00 AM meeting Tuesday June 14, 2011 in the Council Chambers of the County Administrative Building in Georgetown. The user charges were approved by 5-0 County Council vote.

## Project Costs and Financing

USDA grant	\$2,000,000	
Sussex County grant	\$1,000,000	
State 21 <sup>st</sup> Century grant	\$1,500,000	
State SRF grant	\$1,500,000	
USDA loan	\$6,000,000	2.750% for 40 years
USDA loan	\$1,836,353	2.625% for 40 years
State SRF loan	<u>\$13,500,000</u>	1.500% for 30 years
<b>Total project cost</b>	<b><u>\$27,336,353</u></b>	

## Assistance Programs

There are programs available to assist qualified homeowners with paying their quarterly sewer bills and paying for the costs associated with hooking-up to the sewer when it is complete. Details of these programs were discussed at the public meeting on August 4, 2007. For more information, please contact Mrs. Patricia Faucett, Director of Utility Billing, at (302) 855-7871.



## **HOW TO CONNECT TO THE SANITARY SEWER FACILITIES**

Plumbers having a valid Sussex County license are permitted to make connections to the wastewater facilities. To obtain a current list of Sussex County licensed plumbers, please contact the Sussex County Utility Permits Division at (302) 855-7701. (Note: If you currently retain a plumber who is not licensed by Sussex County, he or she may obtain a license by contacting the above number.) You may wish to contact several plumbers on the list to obtain the best price for your hook-up. For your protection, licensed plumbers are bonded and carry the proper insurance. You may be permitted to perform some of the work yourself, but a licensed plumber must make the physical connection to the County sewer system. You may also want to consult with your neighbors in seeking a price from the plumbers. Often a plumber will offer a lower price if he or she has more than one hook-up in an area.

After you select a properly licensed plumber, he or she will then apply for a connection permit from Sussex County. Our office is located in the County Administrative Office Building, 2 The Circle, Third Floor, in Georgetown, Delaware. The office is open from 8:30 a.m. to 4:30 p.m., Monday through Friday, except holidays.

Issuance of a connection permit for the improvements on your property is required prior to initiating any excavation. The cost of the permit is \$100.00, which covers the cost of processing the permit, inspecting the plumbing work, and establishing your account records. This permit can only be obtained by a licensed Sussex County plumber. The permit fee must be paid at the time the permit is issued.

When your plumber has completed the piping work and our inspector finds the work satisfactory, you will receive a copy of the approved permit stating that your connection has been installed according to the procedures and specifications outlined in the Code of Sussex County. The Sussex County Code also requires that an abandoned septic tank, or similar device, must be emptied and filled. Please be aware that plumbers are not permitted to pump the existing septic tank wastes directly into the sanitary sewer lateral installed to serve your property. You or your plumber will need to arrange for a septic hauler to pump out and properly dispose of the waste in your existing tank.

## **How To Contact Us for Sewer Service Emergencies and General Questions**

1. To ask questions about how your Annual Service Charge or Annual Assessment Charge was computed please call Utility Permits at 302-855-7719.
2. To inquire about your sewer bill please call Utility Billing at 302-855-7871.
3. To inquire about financial assistance please call Utility Billing at 302-855-7871.
4. Once you are connected to the sanitary sewer if you experience a service related problem, please call the appropriate number listed below.
  - a. Monday through Friday (except holidays) from 8:00 a.m. to 4:00 p.m., please call 302-855-7730.
  - b. Weekends, holidays & after hours, please call 302-855-7379.

**THANK YOU VERY MUCH!  
WE LOOK FORWARD TO SERVING YOU!**

## Other Costs

Once the wastewater system is constructed, property owners will be responsible for connecting to the sewer system and abandoning their existing septic system or holding tank. This process requires the property owner to hire a Sussex County licensed plumber to install the necessary piping from the connection at the property line to the home and to have the existing tank pumped and filled. There is a \$100.00 permit fee associated with making the connection.

## Help Us Keep Your Sanitary Sewer Service Reliable and Affordable

Did you ever wonder what happens to that “small” amount of cooking grease or oil that you pour down your kitchen drain followed by a good dose of hot water? As soon as the water cools it begins to collect to the inside of the sewer pipe, reducing the capacity of the pipe. Eventually the grease buildup will reach the point where it blocks the pipe entirely. When this happens the wastewater will back-up into your house or, if the blockage is in the sewer main, into your neighbor’s homes. If the blockage is in your line, you will incur the expense of having a plumber clear the clog. If the blockage is in the sewer main, Sussex County technicians will have to clear the clog. When this happens, the maintenance costs for the district increase. When the costs increase, the rates have to go up.

Commercial establishments are required to have a properly sized and maintained grease tap or interceptor installed. Failure to comply with this requirement could result in fines and liability for damages.

Do yourself, your neighbors, and Sussex County a favor. Dispose of your cooking grease, fats, and oils properly. Pour your cooking oils in a container and discard the container in the trash. Better yet, mix the grease with bird seed and feed the neighborhood birds. Think how unpleasant it will be if you have a house full of company or a restaurant full of people and suddenly your drains won’t empty and your toilets won’t flush.

## THE NEW WASTEWATER SYSTEM

Sussex County has installed a new gravity wastewater collection system for the Angola Neck Sanitary Sewer District. Pipelines ranging in size from 8 to 18 inches have been placed within existing rights-of-way, where possible, with a few parcels receiving grinder pumps. Individual connections have been provided for each home at the street right-of-way. The wastewater will be collected at several small pumping stations and pumped to the new regional pump station on Angola Road, from there the wastewater will be pumped to the Inland Bays Regional Wastewater Facilities on Cannon Road for treatment and disposal.

## Angola by the Bay Fall Connection

Although a major portion of the Angola Neck Sanitary Sewer system is prepared to go online, the construction within the Angola by the Bay community is ongoing and will not be completed until the fall. Among other reasons, the inclusion of the work to upgrade the central water system concurrently with the installation of the sewer system made for a longer construction period. Once a date of construction completion is established, a letter will be sent to all residents of ABTB alerting them of the opportunity to connect to the sewer system.



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**WE'RE ON THE WEB!**  
**[WWW.SUSSEXCOUNTYDE.GOV](http://WWW.SUSSEXCOUNTYDE.GOV)**